May 2013

To All Residents:

Community Pool

Our community pool is now open for residents to enjoy. New this year is the addition of pool monitors from Texas Industrial Security (TIS) who have been hired by the HOA and have the authority to enforce the pool rules. The April 2013 letter to residents included the announcement that pool monitors would be added this year. This decision was made due to incidents of inappropriate behavior and vandalism that have occurred the past few years. Please review the enclosed rules with all members of your household. The rules are also posted at the pool. The pool rules are in force at all times to ensure the safety and enjoyment of our residents. It is important that residents and their guests understand that if they are unable to abide by the rules, they may be asked to leave and may risk losing their privileges to use the pool. Please do your part in making the pool safe and enjoyable for all residents. If you do not have a pool key, please email Vanessa Burch at SBB Management, v.burch@sbbmanagement.com. Replacement keys cost \$50.

Painting Project/House Numbers

Please be on the lookout for notices posted on your garage door from Reconstruction Experts (RE) regarding the paint project that is beginning Monday, June 10th. RE has provided a website for you to visit that will give you updates, notices and timelines on the project, <u>www.reconstructionexperts.net</u>. Click on Customer, and enter tuscany in lower case letters for more information.

Also coming in the next few weeks is the installation of house numbers on the backs of the fences for those who did not return the opt out form. If you did opt out, please consider installing house numbers on your own. This will help identify the townhomes and eliminate confusion for landscape companies, repairmen, irrigation repairs, emergency responders, etc. who may need access to the backyards. This will also help better identify your property during the upcoming paint project.

Stage 3 Water Restrictions

Effective June 1st, Frisco moves to Stage 3 water restrictions, and outdoor watering is limited to once a week on our trash day, which is Tuesday. No outdoor watering is allowed between 10:00 a.m. and 6:00 p.m. Please hand water your shrubs and trees during the allowed hours to supplement the irrigation system that will only run once a week.

Miscellaneous

A reminder to submit an ACC application for approval **prior to making any changes** to the exterior of your townhome, including modifications made to the back yard if they involve changes to landscaping, or additions such as patio covers, decks and fences. Additionally, permits from the City of Frisco are required prior to the construction of new and replacement fences and patio covers.

Some of the most common complaints we receive are trash cans being left out after the trash pickup day, not picking up after dogs, and back yards not being mowed. With your cooperation, these issues and others can be eliminated.

Thank you for supporting the Townhomes of Tuscany Square Homeowners Association. With everyone's combined efforts, Tuscany Square will continue to be one of the best places to live in Frisco. If you have any questions, please contact Community Manager Vanessa Burch by phone at 972-960-2800, ext. 306 or email at <u>v.burch@sbbmanagement.com</u>.

Regards,

Your Board of Directors